



**GILGANDRA
SHIRE COUNCIL**

Live > Enjoy > Grow

ANNUAL REPORT

1 July 2021 to 30 June 2022



OUR VISION AND VALUES

OUR VISION

A vibrant region to

Live > Enjoy > Grow

that is inclusive, resilient
and progressive.

OUR VALUES



INTEGRITY

- accountable
- open
- honest



LEADERSHIP

- proactive
- professional
- inclusive



VISION

- innovative
- strategic
- progressive



MESSAGE FROM THE MAYOR

It is my pleasure to present the Gilgandra Shire Council 2021/22 Annual Report.

The Gilgandra Shire, like many of our rural counterparts has endured the effects of a record rain and the associated impacts from flooding.

Having received our 7th Natural Disaster Declaration since 2020, our Shire's road infrastructure remains in need of significant restoration works. Thankfully, these disaster declarations enable Council to access disaster restoration funding and we remain hopeful that a break in the weather allows Council to commence this process.

This reporting period we welcome a new term of Councillors following the delayed local government elections which occurred December 2021. I was honoured to be re-elected as Mayor and, as a long serving Mayor, it was great that I could provide some continuity for the incoming Councillors. This newly elected Council embraced the condensed Councillor Induction and Community Strategic planning process with gusto, contributing their time over and above to formulate a new Community Strategic Plan. The 2021/22 report incorporates the Integrated Planning and Reporting (IP&R) Framework. The report is closely aligned with the Gilgandra Shire Community Strategic Plan and associated documents.

Reflecting on the year, the highlight again has been the mutual support and resilience of our wonderful community. As we emerged from the Covid 19 restrictions it was wonderful to see our support for each other as we emerged from the pandemic to re-establish community as we knew it.

With the election of the new Council, Gilgandra Shire is fortunate to again have a strong and united Councillor group. This also includes our dedicated staff from the General Manager, Directors, and all staff – indoor, outdoor and all those that deliver the valued services within Gilgandra Lifestyles and Orana Living. Each of them plays an important role in ensuring that Gilgandra remains a sustainable and vibrant rural service centre as well as an amazing place to *Live > Enjoy > Grow*.

We moved closer to the commencement of the Inland Rail construction and the opportunities that loom for our community. We remained focused of having our community prepared. There have been many achievements for Gilgandra Shire over the past 12 months and I encourage you to read through our annual report, to gain a more in-depth understanding of what a rural council can and does achieve. I believe the report gives credence to the fact that within the industry and government, Gilgandra Shire Council is regularly referred to as an organisation that punches above its weight.

I sincerely thank Deputy Mayor (Cr Ash Walker), the former and current Councillors, together with General Manager (Mr David Neeves), our Directors and every member of our staff. We work hard as an entity with service delivery at its core.

I commend this report to you and trust it will provide you with valuable information on the operations and management of your local government area.



Doug Batten
Mayor

MESSAGE FROM THE GENERAL MANAGER

The financial year of 21/22 was again another successful year for Council achieving the delivery of value services and completing exciting new projects whilst remaining to operate in a financially sustainable manner.

As the La Nina continue to deliver above average rains, it buoyed the community with optimism but degraded the quality of the Shire's road infrastructure at the same time. Further natural disaster declarations will again provide Council with the opportunity to undertake fully funded restoration works to repair the road network.

Spirits were bolstered as the Covid Pandemic and the restrictions began to ease. Thank you to our staff and community that cared for and continue to do so, for our most vulnerable during the pandemic.

Throughout the year Council was very active in sourcing external grant funding to act as a cash injection into our economy. The Federal Government announcement of \$787,751 through the Local Roads and Community Infrastructure Programme was well received.

Council's heavy involvement in community services, particularly servicing the vulnerable sections of our community such as Aged Care through the services delivered by Gilgandra Lifestyles, Disability Services delivered by Orana Living and Carlginda Enterprises, Home Care, Meals on Wheels and Community Transport services was our focus. Thanks to the concerted effort of all staff.

The 'Under the Gums' event along with the Council's 12 Days of Christmas promotion at 'the GIL', the #GilgandraGiftGuide digital campaign, and the Shop Local Program, all initiatives by Council, provided addition activation and financial stimulus for local business.

\$10.2M of capital works projects were completed during the year, with notable projects being:

- Completion of the new concrete Lucas Bridge which replace the old lower lever timber bridge
- The commencement of the GIL Library Hub in the old Target Building in Miller Street
- Completion of the upgrades and renovations to the Cooee Heritage Centre
- Completion of a further five room upgrades at Cooee Lodge Residential Aged Care Hostel and significant progress on the fire protection upgrades for the hostel.

On our local roads Council was unable to complete the desired level of maintenance grading and all of the intended of gravel resheeting program due to ongoing wet weather.

Separate storm events in March and then again in April resulted in two further Natural Disaster declarations. The process to assess the level of damage and to submit the claim commenced and the necessary emergent works completed albeit on a continued ongoing basis as rains continued. Restoration work was unable to be commenced prior to 30 June due to the comprehensive assessment process involved.



Council undertook a significant review of how the organisation is to operate which necessitated changes to the organisation structure. Council reinforced and remain fully committed to the delivery of Aged Care and Disability services but understood the need to focus on the Growth and Liveability of the community as we approach the construction phases of the Inland Rail project. Infrastructure delivery remains a strong focus with improvements to asset management planned. The review identified significant improvements required in the information and communications technology (ICT) space and how Council needs to evolve to meet modern day business processes. The introduction of a transformation change process will see a significant investment in our people, processes and ICT systems.

Council's annual expenditure grew to \$52.9M which was offset by \$47.2M in income received. Not including \$5.1M in depreciation, the annual financial result was a \$483,000 deficit over all of Council which was deemed a satisfactory result. Council's cash and investments as at 30 June 2022 was \$28.2M – down from \$29.9M at the same time the previous year with the cash position of Council remaining very positive.

On behalf of Council I would like to thank the committed volunteers who continue to go above and beyond to support our community in so many ways.

I look forward to a continued good working relationship between Councillors and staff as we work towards achieving the objectives set out in Council's Community Strategic Plan and Delivery Program.

A handwritten signature in black ink, appearing to read 'David Neeves', with a horizontal line extending to the right from the end of the signature.

David Neeves
General Manager

COUNCIL AND COMMITTEES

This Council area is undivided, with no ridings, and has nine (9) elected representatives. Council meetings were held on the third Tuesday of every month throughout 2021/22.



Left to Right: Cr Amber Bunter, Cr Ian Freeth, Cr Ashley Walker (Deputy Mayor), Cr Noel Mudford, Cr Paul Mann, Cr Doug Batten (Mayor), Cr Brian Mockler, Cr Gail Babbage and Cr Greg Peart.

Council Committees

Council activities were managed by the following Committees:

- Aged Care Committee
- Disability Services Committee
- Economic Development Committee
- Sports Council
- Tooraweenah Management Committee

Council was also advised by:

- Consultative Committee
- Interagency Committee
- Health & Safety Committee
- Traffic Committee
- Tooraweenah Community Technology Centre Management Committee
- Curban Community Hall & Tennis Management Committee
- Tooraweenah Memorial Hall Committee
- Shire Hall User Group

Council was represented on the following external bodies and representatives for 2021/22 were:

Councillors/Staff

Cr Batten, Cr Peart
Cr Wrigley/Cr Babbage
Mayor (as Local Member's representative)
Cr Peart, Cr Mockler
Mayor
Manager Works

Committee

Castlereagh Macquarie County Council
North West Library
Traffic
Joint Regional Planning Panel
Orana Joint Organisation
Orana Water Utilities Alliance

Council Documents

Council has produced a number of documents that outline information about Council plans and activities. These include:

- Community Strategic Plan 2032
- Delivery Program & Operational Plan 2022/23 – 2024-25
- Long Term Financial Plan 2021/22 – 2031/32
- Asset Management Plans – Buildings, Transport, Stormwater, Water & Sewer
- Community Engagement Strategy
- Statutory Annual Report
- EEO Management Plan
- Workforce Management Plan 2022/25
- Disability Inclusion Action Plan (DIAP)
- Gilgandra Activation Blueprint
- Local Roads Hierarchy Plan
- Gilgandra Local Strategic Planning Statement
- Gilgandra Active Transport Strategy
- Community Participation Plan
- Gilgandra Cultural Precinct Strategic Plan
- Gilgandra Development Control Plan
- Gilgandra Community Based Heritage Study

The public are able to access these documents by visiting Council's website or by contacting Council's administration building in Warren Road, Gilgandra.

Council's Websites

The Gilgandra Shire Council site www.gilgandra.nsw.gov.au contains important contact information as well as media releases, positions vacant, tenders, application forms, news and events.

The Gilgandra Region website www.gilgandraregion.com.au promotes the experience of visiting the region and showcases things to see, do and enjoy, places to stay and forthcoming events.

Gilgandra Lifestyles www.gilgandalifestyles.com.au provides information on aged care accommodation and services.

Orana Living www.oranaliving.com.au outlines accommodation options, living support, activities and lifestyles for adults with an intellectual disability.

Public Officer

Mr Neil Alchin is Council's Public Officer and is responsible for co-ordination of Government Information (Public Access) Act matters.



COUNCIL EMPLOYEES

Gilgandra Shire Council currently employs 196 people (FTE).

General Manager



David Neeves

Administrative Divisions

Director Growth & Liveability



Neil Alchin

Director Infrastructure



Daryl Colwell

Director Aged Care & Disabilities



Donna Dobson



COUNCIL'S ORGANISATIONAL STRUCTURE

Aged Care and Disabilities	Infrastructure	Growth and Liveability	Executive
Residential Aged Care	Roads Transport Infrastructure	Strategic Landuse Planning	Governance
Indigenous Specific Residential Aged Care	Traffic Management	Development & Building Assessment	Audit Risk and Improvement
Retirement Village	Fleet Management	Building Regulation	People and Workplace Culture
Commonwealth Home Support Packages	TfNSW Roads Contracts	Environment and Health	Payroll
Meals on Wheels	Parks and Gardens	Ranger Services	Safety and Risk Management
Community Transport	Sporting Facilities	Inland Rail	Information Communications and Technology
Home Care Packages	Water and Sewerage Systems	Heritage, Arts and Culture	Workforce Management
Supported Employment Services	Waste Operations	Tourism	Business Improvement and Change
Recycling Management	Building Maintenance	Economic Development and Activation	
Disability Housing Support	Asset Management	Financial Services	
Disabilities Day Activities	Emergency Management	Integrated Planning and Reporting	
NDIS	Natural Disaster Management	Administration and Customer Service	
	Capital Projects	Marketing and Communications	
		Youth and Recreation	
		Community Housing	
		Crownlans Management	
		Homelessness Support	
		Community Support	
		Cemeteries	

STRATEGIC DIRECTION

Council's direction is set by a 10 year Community Strategic Plan and 4 Year Delivery Program (Council's business plan) which were reviewed at the beginning of 2017. These plans included a number of long term outcomes for our community developed under eight themes: Sense of Place, Community Engagement, Land Use Planning and Sustainable Environment, Strategic Leadership, Economic Development, Asset Management and Service Delivery, Legislation and By-Laws and Representation and Collaboration.

1. Sense of Place

- 1.1 An active community with a focus on physical and mental wellbeing
- 1.2 A community that has great pride and instils this pride from a young age
- 1.3 A community with access to quality health, welfare, education, early childhood, sporting, recreational, cultural and technological services and facilities
- 1.4 A collaborative community where services are integrated, match our community needs and are sustainable
- 1.5 A community that encourages Aboriginal leadership and pride.
- 1.6 A community where volunteerism thrives
- 1.7 A safe community with minimal crime and anti-social behaviour

2. Community Engagement

- 2.1 A transparent Council that keeps its community informed, encourages and facilitates community input into its decision making process
- 2.2 A Council that delivers good customer service to our community

3. Land Use Planning and Sustainable Environment

- 3.1 A Council that works with the community to create an environment that guides the use of land to balance economic, environmental and community/social values
- 3.2 A community that proactively minimises the environmental impacts of waste and maximises waste resource recovery rates
- 3.3 A community aware of climate change that strives to reduce its ecological footprint

4. Strategic Leadership

- 4.1 A Council that provides quality leadership governance and management to its community
- 4.2 A Council that focuses on strategic planning and financial sustainability.

5. Economic Development

- 5.1 A community with a strong and diverse economic base that supports and improves the lifestyle of its residents
- 5.2 A community with a reputation as a great place to live, stop, stay or just spend time and where visitors are welcomed and embraced

6. Asset Management & Service Delivery

- 6.1 A community with well constructed, maintained and managed public infrastructure including water and sewer infrastructure, public buildings and facilities, plant and equipment



- 6.2 A community serviced by a safe, reliable and efficient transport network.
- 6.3 A community with quality green spaces that encourage people to be active and involved in their natural surrounds

7. Legislation and Bylaws

- 7.1 A Council that applies legislation, develops and maintains policies that support the local community

8. Representation and Collaboration

- 8.1 A Council that engages with other councils and spheres of government to represent and advocate the needs of its community



HIGHLIGHTS FOR 2021/22

1. Sense of Place

- Average of 25 students attending Breakfast Club each school morning
- Meals on wheels delivered to approx. 25 clients, five days per week
- 22 supported employment positions at Carlginda Enterprises
- Renovation of a further five rooms within Cooee Lodge Hostel
- Renovation of two villa units within Cooee Retirement Village
- Completion of McGrane Oval Masterplan improvements
- Upgrades to community halls at Gilgandra, Armatree, Tooraweenah and Curban
- Upgrade to facilities and new equipment at Gilgandra Fitness Centre
- Disability Inclusion Activation Plan initiatives

2. Community Engagement

- Community applications for Local Roads and Community Infrastructure Program (LRCI) and Stronger Country Communities (SCC) grant funding programs
- Assisting community groups with grant applications
- Community consultation:
 - Community Strategic Plan and associated documents
 - Local Roads Hierarchy
 - Housing Strategy
 - Gilgandra Aboriginal stakeholder group and meeting place
 - Community Care
- Extensive communication on roads, general project updates, business and volunteer updates via mailouts, print and social media:

3. Land Use Planning and Sustainable Environment

- Nine projects completed under the Local Heritage Fund
- Continued Dark Sky Park Membership
- Continued Netwaste membership
- Community Participation Plan and Local Strategic Planning Statement adopted by Council
- Long Term Plan of Management in place for Gilgandra Waste Facility
- New landfill cell constructed at Gilgandra Waste Facility

4. Strategic Leadership

- All compliance tasks completed within legislative timeframes
- 20 grant applications lodged
- Review of business systems completed



5. Economic Development

- Joint tourism campaign commenced with Coonamble and Warrumbungle Shire Councils
- Successful Under the Gums activation program and event
- Continued progress to purchase and develop additional industrial land
- CBD activation initiatives
- Shop Local program - \$10,000
- Inland rail preparedness initiatives continued
- Completion of history board project and memorial precinct beautification at Armatree

6. Asset Management and Service Delivery

- 4km reconstruction along John Renshaw Parkway
- 11km gravel resheeting on Gular Rail Road; 2 km Balladoran Railway Road
- Extension of RMCC network under management (State Highways in Warren Shire) – 4.5km reconstruction on Oxley Highway
- Emergent works in response to the Natural Disaster declarations
- Approx 100m of new kerb and guttering in Hall Street
- Installation of concrete causeway on Doorroombah Road
- New bridge completed at Jacks Creek on Biddon Bearbong Road
- Program of sewer main replacement and relining
- New sewer pump station in Mavis Street substantially complete
- Upgrade of chlorination system at Gilgandra Swimming Pool
- Commencement of The GIL Library and Community Hub project
- Commencement of major upgrades to Coo-ee Heritage and Visitor Information Centre
- Commenced program of improvements to Jack Towney Hostel
- Upgrade to fire protection at Cooee Lodge Retirement Village
- Installation of shade sails at Hunter Park playground
- Initial designs works for new multipurpose sports centre and swimming pool
- New Rural Fire Service brigade station at Warrumbungle Tonderburine commenced
- Construction of multipurpose shed at Gilgandra Waste Facility commenced
- Bore No. 6 under construction
- Commencement of water bore project in conjunction with construction of Inland Rail

7. Legislation and By-Laws

- Achieved an unqualified audit result
- Approved development applications total \$15,128,327

8. Representation and Collaboration

- Continued representation in relation to Inland Rail
- Alliance of Western Councils membership

COUNCILLOR PRIORITIES



- > Communications and community engagement
- > Corporate and governance process
- > Infrastructure delivery
- > People and culture
- > Beautification and town presentation
- > Economic development/activation
- > Roads and infrastructure
- > Workforce strategy

CHALLENGES AND OPPORTUNITIES IN THE *Gilgandra Region* >>>

- > Inland Rail economic benefits and legacies
- > Attraction and retention of workforce and skilled labour
- > Regional activation and growth
- > Business sustainability and resilience
- > Increased tourism due to regional travel
- > Changing use of road network
- > Investment into roads
- > Grant funding availability
- > Population and ageing
- > Aged care and disability services operations in competitive environments
- > Volunteers
- > Housing
- > Medical services
- > School and education
- > Environmental planning

STATUTORY ANNUAL REPORTING REQUIREMENTS

Financial Statements S428 (4)(a)

Council's audited financial reports are available on our website.

<http://www.gilgandra.nsw.gov.au/Your-Council/About-Council/Financial-information/Financial-Statements>

Delivery of Services S428 (3)

Council's Community Strategic Plan 2017/18 – 2026/27, Delivery Program 2017/18-2020/21 and Operational Plan for 2021/22 is available on our website:

<http://www.gilgandra.nsw.gov.au/Your-Council/About-Council/Plans-Strategies>

The report on the review of Council's 2021/22 Operational Plan as at 30 June 2022 is also available on our website:

<http://www.gilgandra.nsw.gov.au/Your-Council/About-Council/Plans-Strategies>

State of the Environment S428A

The Greater Central West Councils' Regional State of the Environment Report 2021/22 (Gilgandra snapshot) is available on our website:

<http://www.gilgandra.nsw.gov.au/Your-Council/About-Council/Plans-Strategies>

Rates and Charges Written off CI 132

An amount of \$368.08 was written off during the year. In addition, Council has a policy of writing off water charges less than \$2.00 which are considered uneconomic to recover.

Compulsory pensioner rebates for the period total \$127,240.34.

Councillor Professional Development CI 186

Name	LGNSW Induction Training	In-house Workshop attendance Jan-Jun 22	Formal courses undertaken	Enrolled in Governance for Reform in Aged Care
Cr Babbage	√	10		√
Cr Bunter	√	10		√
Cr Batten	√	10	LGNSW – Social Media for Councillors, Community & Stakeholder Engagement, Integrated Planning & Reporting, Audit, Risk & Improvement Committee training Sept 21; Growth Summit Feb 22	completed
Cr Freeth	√	10		√
Cr Mann	x	9		√
Cr Mockler	√	10		√
Cr Mudford	√	10		√
Cr Peart	√	8		√
Cr Walker	x	9		√

In-house workshops for councillors covered a variety of topics including: Code of Conduct, Code of Meeting Practice, financial management, local roads, organisational structure and subsequent review, committees, functions of Council, handling complaints, overview of LEP and DCP, current projects and Inland Rail.

All councillors were involved in community consultation sessions relating to the Community Strategic Plan. The Mayor has also participated in the Transport for NSW ROSSI program information session and Newell Highway Taskforce meetings.

Overseas visits CI 217 (1)(a)

During the period, Council did not fund any overseas trips for councillors, council staff or other persons.

Elected Representatives CI 217 (1)(a1)(i-viii)

Election expenses	Nil
Mayoral allowance	\$27,225.12
Councillor fees	\$100,167.32
Councillor /delegate expenses	\$18,270.01
Telephone costs	Nil
Dedicated office equipment	\$19,521.00
Conference/seminar attendance	Nil
Training and skill development	Nil
Interstate visits	Nil
Overseas visits	Nil
Expenses of any spouse, partner or other person who accompanied a councillor	Nil
Expenses involved in the provision of care for a child or an immediate family member of a councillor	Nil

Major Contracts Awarded CI 217 (1)(a2)(i,ii)

In 2021/22 Council entered into the following major contracts (prices incl GST):

- Cooee Heritage Centre Upgrade – Dubbo Terrazzo & Concrete Industries Pty Ltd, \$1,768,308.20
- Community Groundwater Bore Project – Impax Group - \$961,708.00
- Westrac – Track Loader - \$567,728.50
- Supply and install Sewer Pump Station, 10 Mavis Street, Gilgandra - \$200,750.00
- Supply and delivery of concrete pipes (through Hunter Regional Procurement) – Bruno Altin & Co Pty Ltd and Holcim (Australia) Pty Ltd – best fit for purpose

Legal Proceedings CI 217 (1)(a3)

Council incurred legal costs relating to outstanding Rates and Charges totalling \$12,399.80 and \$18,908.87 in general legal costs.

When Council commences legal proceedings for recovery of outstanding debts, it utilises a debt collection agency. All the above costs are recoverable from the individual debtors.

Council is now on a deferred cost arrangement with the current collection agency. Ratepayers involved in legal proceedings pay legal costs directly to the Collection Agency, therefore no charges are levied on the rate card. If a ratepayer chooses to pay directly to Council, only then is the charge levied to the rate card.

Council has full control over the debt collector's actions as each stage of the recovery process must be authorised by Council before the Agency can proceed.

Private Works S67, 67(2)(b) cl 217 (1)(a4)

All private works are carried out on the basis of an estimate - recovery of labour (plus on costs for holidays, etc) as well as standard charges for plant and materials (charged at cost) plus a margin on total costs.

Council adopted its Fees and Charges at its meeting on 29 June 2021. A detailed plant hire charge schedule, and a copy of these Fees and Charges, is available at Council's office upon request. No private works were subsidised in 2021/22.

Contributions/Donations S356, cl 217 (1)(a5)

Contributions/donations under Section 356 of the Local Government Act 1993 for 2021/22 total \$62,539.18.

External Bodies Exercising Council Functions cl 217 (1)(a6)

- Castlereagh Macquarie County Council has been delegated Council's powers in relation to noxious weeds.

Controlling Interest in Corporations cl 217 (1)(a7)

Council has no controlling interests in any company

Partnerships, Co-operatives and Joint Ventures cl 217 (1)(a8)

Council is not involved in any partnerships or joint ventures, but is, however, a member of the North West Regional Library Co-operative and the Alliance of Western Councils.

Activities to Implement EEO Management Plan cl 217 (1)(a9)

Council continues to review and monitor its EEO Management Plan to ensure that its principles are applied in all Council operations in dealing with both staff and the public.

A copy of this document is available on our website:

<http://www.gilgandra.nsw.gov.au/Your-Council/About-Council/Plans-Strategies>

Council has a formal policy for EEO implementation in the workplace and such information is communicated to new employees as part of induction.

A breakdown of Council's employees as at 30 June 2022 is as follows:

Number of employees:	237	Number of Aboriginal employees:	38
Number of female employees:	142	Number of female aboriginal employees:	21
Number male employees:	95	Number of male aboriginal employees:	17

Senior Staff cl 217(1)(b)(i-v)

General Manager, Mr David Neeves, was the only member of Council's staff to qualify as "senior staff" under the Local Government Act 1993. For 2020/21, his remuneration package was \$284,298 including employer's contribution to superannuation, non-cash benefits and fringe benefits tax.

Stormwater cl 217(1)(e)

Approximately 100m of kerb and gutter was replaced in Hall St, Gilgandra.

Companion Animals cl 217(1)(f)

Council's expenditure for 2021/22 was \$198,837.99 which includes employment of a ranger.

Income for the year was \$20,338.60 from companion animal fees and charges, made up of:

Fines	\$12,903.19
Registrations	\$6,794.40
Microchipping	\$641.01
Impounding fees	Nil
Sales	Nil

Pound data for the twelve-month period has been lodged with the Office of Local Government.

There were two dog attacks reported in the twelve month period.

Facebook was used to help reunite animals successfully with owners. Council's website provided an informative platform for adoptions and other Ranger services.

In February, the new Rehoming Bill was introduced. This has had an effect on all NSW Councils, causing congestion in pounds and OLG approved rehoming organisations. This issue was addressed by OLG at the annual Rangers' conference. OLG has encouraged all Rangers to provide feedback so they can work towards a resolution.

Our Ranger services have a history of good adoption rates through Pet rescue and transfers to shelters. With forward planning and new education programs on desexing, microchipping and registration, we can work towards addressing many reasons why animals are coming into our pound.

Pound Stats for 2021/2022

	Number impounded	% released	% rescued/sold	% destroyed
Cats	47	8%	19%	77%
Dogs	96	51%	18%	30%

Designated off leash areas include the outside of Ernie Knight Oval and an area to the north of the Cooee Heritage Centre.

Swimming Pools Swimming Pools Act 1992 s22F (1), SP Reg cl 23

Number of inspections of tourist and visitor accommodation = 3

Number of inspections of residential premises = 1

Number of inspections that resulted in issue of certificate of compliance under s 22D = 4

Number of inspections that resulted in issue of certificate of non-compliance under cl 21 = 0

GIPA Activity s125 (1), cl 7 schedule 2

Number of formal GIPA applications processed for the period 2021/22 :	Nil
Number of informal GIPA applications processed for the period 2021/22 :	Nil

Public Interest Disclosures s31, cl 4

Council has a Public Interest Disclosure Reporting Policy in place. There were no public interest disclosures made in 2021/22.

NOTE: A hard copy of any document listed as being available on our website can be obtained from Council's administration office.

Disability Inclusion Action Plan - Disability Inclusion Act 2014, s 13(1)

Council has undertaken the following actions in 2021/22:

Positive Attitudes and Behaviour

- Continued facilitation of work experience for Orana Living clients at 2WAR FM Community Radio and Australia Post
- Orana Living clients undertook, with support, Meals on Wheels deliveries and delivery of Council's internal mail
- Needs of people with a disability considered in all planning projects and developments undertaken by Council

Liveable Communities

- Consideration given to accessibility when planning activities and events run by Council
- Creation of additional footpaths to link key facilities - McGrane Oval and Windmill Walk
- Council promotes the availability of community transport options
- Completion of a specialist disability accommodation promoting independent living for up to 13 people

Service systems and processes

- Considered of universal design principles for new planning projects and developments undertaken by Council
- Ensuring all new policy and services seek to maximise access for people with a disability including delivery of information in accessible formats
- Effort being made to ensure language is simple and appropriate